
Need Support? Read This First.

Posted by Korrigan - 2007/06/26 01:31

Before posting for help please read the following:

- Check the FAQ. Most of your questions area already answered in the FAQ. Please check it out:

<http://www.pragmaticutopia.com/content/section/3/105/>

- Include as much information as possible in your post. Look here for what diagnostic information to post, and how to get it:

<http://www.pragmaticutopia.com/content/view/267/105/>

- Search First. Try using the Forum Search to see if somebody has already asked your question.

- Use a descriptive title when you start a new thread. Not only will it help you get your questions answered, it will also help subsequent visitors to the PU Forums find help through the Forum Search. Example of a good title: "Fatal error when adding game". Example of a bad title: "HeellllpppMeee!!!?!!!"

- If you have several problems please start a separate thread for each one. This will also help people using the Forum Search to find answers.

- Try to write as well as you can. Using proper punctuation, capitalization and grammar will make it much easier for people to read your post and help with your problem.

- Don't use slang or leet-speak. The purpose of language is to be understood, not to sound cool. Also remember that many PU Forum members don't use English as their primary language; they may have an easy fix for your problem but if they don't understand your question then they won't be posting an answer.

- Be patient. Please remember that Pragma is a busy guy and he may not be able to help you right away. It is permissible to "bump" your posts (post a reply to place your thread back on the "Recent Posts" list) if there has not been an answer for a couple of days but note that this may be due to nobody having any suggestions to make.

- Share your knowledge. If you post a question here and find a solution for it on your own please come back and post your solution so that others who have the same problem can benefit from your knowledge.

Thanks and welcome to the Pragmatic Utopia Forums! :)

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